



Report of the Convener of the Anti-Social Behaviour Scrutiny Panel

13 April 2023

Consultation with Housing Associations

Purpose	To gain the views of Housing Associations operating in Swansea in relation to Anti-Social Behaviour
Content	Key questions sent to Housing Associations in advance of a Q&A at the meeting
Councillors are being asked to	To consider and discuss the issue as part of the scrutiny inquiry into Anti-Social Behaviour
Lead Councillor(s)	Terry Hennegan, Convener of the Anti-Social Behaviour Scrutiny Inquiry Panel
Lead Officer(s)	Michelle Roberts, Scrutiny Officer Michelle.roberts@swansea.gov.uk

1. Context

The Panel agreed, as part of their inquiry into anti-social behaviour in Swansea, to speak to relevant partner organisations. The Panel have therefore invited the three Housing Associations operating within Swansea.

In attendance will be:

Pobl Group - Jon Tumelty

Caredig Housing - Stuart Middleton

Coastal Housing - Serena Jones and Louisa James

2. Key Issues and Questions

The following questions/issues were sent to the representatives in advance, in preparation for the scrutiny meeting:

- a) What is the role and key objectives of your organisation in relation to tackling and reducing ASB?
- b) What are the key challenges you are facing and how are you addressing these (what more could be done to help you as an organisation to address them...especially from a council or partnership perspective)?
- c) Do you feedback to the victims/reporters of anti-social behaviour about what is being done to address ASB, either in terms of the specific

incident they were involved in or reported, or more generally? Do you use this feedback to improve inform and improve your services?

- d) Does your organisation meet its regulatory obligations in relation to the services represented today? If not, why is that and what can be done to help you to do this from a council or partnership perspective?
- e) How well do you feel the Council and its partners are working together to tackle and reduce anti-social behaviour in Swansea from the perspective of your organisation and in partnership. How could it be improved further?
- f) How is your organisation working with the Council and other partners to address the causes of anti-social behaviour. Strategies, tools, interventions and work happening in communities, an example would be helpful to give context. How could this be improved further?
- g) We are looking at the extent of the issue across Swansea and would greatly appreciate if you could provide us with some data, if that is possible, to help us with this, namely:

For each of the years 2019, 2020, 2021, 2022:

- a. How many reports of ASB have they received from tenants?
- b. How many cases have they progressed through their processes?
- c. How many notices of eviction have they issued?
- d. How many tenants have actually left their properties?